

Disclosure Text on Protection of Personal Data for the Web Site, Communication Form, and Mobile Application

As per Law No. 6698 concerning Personal Data Protection, your personal data may be processed in accordance with the law and truthfulness within the scope described below by data controller Remed Uluslararası Destek ve Danışmanlık Hizmetleri Tic. A.Ş. which is located at Büyükdere Cad, No: 237 Noramin İş Merkezi K: 3 D: 316 Sarıyer 34398 Istanbul, with Mersis no: 734073527500014.

Details on the subject and your rights are summarized below for information purposes.

Purposes of Processing Personal Data and Legal Purposes of Collecting Personal Data

Security information and cookies processed during our website visit, including ID, contact information, passport number, client transaction/accommodation/flight information, personal data related visual and audio recordings shall be processed in line with the purposes and conditions as follows:

In order to regulate the commercial and legal relationship between you and our company, to effectively communicate with you about your application subject, to fulfill our contractual rights and obligations in accordance with Article 5/2 (c) as set forth in the Personal Data Protection Law, the “processing of personal data belonging to the contract parties, is necessary, provided that it is directly related to the conclusion or fulfillment of said contract”.

In order to carry out the relevant business processes concerning the products and services offered by our company, to provide solutions to requests, suggestions, and complaints, and to record communications in accordance with Article 5/2 (ç) as set forth in the Personal Data Protection Law “it is mandatory for the controller to be able to perform his legal obligations”.

In order to ensure that the services offered by our company are carried out in accordance with our company's procedures and/or relevant legislation, and to fulfill information/document retention obligations in accordance with Article 5/2 (ç) as set forth in the Personal Data Protection Law “it is mandatory for the controller to be able to perform his legal obligations”.

Method of Collecting Your Personal Data

Your personal data processed through the contact form on our website, by phone, or according to your communication preference including information gleaned from the mobile application called Whatsapp, may be processed and updated orally, in writing, electronically, fully or partially automated, or by non-automatic means as part of any data recording system.

Transfer of Your Personal Data

Your personal data may be transferred to a natural person and juridical persons stipulated by the legislation. Natural and juridical persons can be served or informed within the framework of sending commercial electronic messages; this includes natural and juridical persons with whom we have business relations within the framework of our services as well as public authorities, judicial authorities, authorized representatives, shareholders, and affiliates, in order to ensure the integrity of the above purposes, within the scope of the conditions stated on the Transfer of Personal Data, specified in Article 8 and on the Transfer of Personal Data Abroad mentioned in Article 9, as set forth in Personal Data Protection Law.

If your personal data is transmitted to us via the mobile application Whatsapp, it may be transferred outside the country due to the fact that the relevant application servers are located abroad.

Your Rights in accordance with Personal Data Protection Law

As the data subject, you have the right to learn whether your personal data has been processed or not and to request relevant information concerning the processing of your personal data; to learn the precise purpose of the processing of your personal data and whether your personal data have been used in compliance with the stated purpose; to learn the identity of the third parties to whom your personal data have been transferred in this country or abroad; to request the rectification of incomplete or inaccurate data; to request the erasure or destruction of your personal data under the conditions laid down in Article 7; to request reporting of the operations carried out to third parties to whom your personal data have been transferred; to object to the occurrence of a result against you by analyzing the data processed solely through automated systems and to claim compensation for damage arising from any unlawful processing of your personal data. If the process requires additional costs, you may be asked to pay the amount determined by the relevant legislation. You may use the following communication channels in accordance with Articles 7 as set forth in the Personal Data Protection Law. You can submit your applications through the application form titled "*Personal data information and processing request form*" on our website.

www.remedassistance.com

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